

Patient and Public Engagement Committee 2020/2021

Date of Meeting:	14 January 2021
Agenda Item:	2.2
Subject:	Third Sector Members Update - RADDAG
Reporting Officer:	Sarah Cross
Aim of Paper:	To provide an update on third sector organisations

Governance route prior to PPEC	Meeting Date	Objective/Outcome
Governing Body	Select date of meeting.	Click to Select
Audit Committee	Select date of meeting.	Click to Select
Strategic Place Board	Select date of meeting.	Click to Select
Integrated Commissioning Board	Select date of meeting.	Click to Select
Locality Engagement Group	Select date of meeting.	Click to Select
Patient and Public Engagement Committee	Select date of meeting.	Click to Select
Quality and Safeguarding Committee	Select date of meeting.	Click to Select
Remuneration Committee	Select date of meeting.	Click to Select
Clinical and Professional Advisory Panel	Select date of meeting.	Click to Select
Primary Care Commissioning Committee	Select date of meeting.	Click to Select
Information Governance Management Group	Select date of meeting.	Click to Select
Other	Click here to enter text.	

Patient and Public Engagement Committee Resolution Required:	For Information Only
Recommendation	This report is provided for information only

Link to Strategic Objectives	Contributes to: (Select Yes or No)
SO1: To be a high performing CCG, deliver our statutory duties and use our available resources innovatively to deliver the best outcomes for our population.	Yes
SO2: To deliver on the outcomes of the Locality Plan in respect of Prevention and Access (Prevention and Self Care)	Yes
SO3: To deliver on the outcomes of the Locality Plan in respect of Neighbourhoods & Primary Care (Getting help in the Community)	Yes
SO4: To deliver on the outcomes of the Locality Plan in respect of In Hospital - Planned (Getting more help)	No
SO5: To deliver on the outcomes of the Locality Plan in respect of In Hospital - Urgent Care (Getting more help)	No
SO6: To deliver on the outcomes of the Locality Plan in respect of Children, young people and families	Yes
SO7: To deliver on the outcomes of the Locality Plan in respect of Mental Health	Yes

Risk Level: (To be reviewed in line with Risk Policy)	Not Applicable
Comments (Document should detail how the risk will be mitigated)	Not Applicable

Content Approval/Sign Off:	
The contents of this paper have been reviewed and approved by:	Not applicable
Clinical Content signed off by:	Not applicable
Financial content signed off by:	Not applicable

	Completed:
Clinical Engagement taken place	Not Applicable
Patient and Public Involvement	Not Applicable
Patient Data Impact Assessment	Not Applicable
Equality Analysis / Human Rights Assessment completed	Not Applicable

Executive Summary

Equalities Assembly Conversation

The second Rochdale Borough Equalities Assembly took place on 29th October 2020, RADDAG and Rochdale Parent Carer Voice co-hosted a conversation around the experiences of people with a learning disability during the current Covid19 pandemic. People were able to share their lived experiences, or lived experiences of people they support. The outcome of the session was a number of recommendations which will improve services for disabled people including people with a learning disability, these have been shared as part of the full Equalities Assembly Report.

A total of 16 people attended the session with a mixture of disabled people, parent carers, staff from RBC and HMR CCG along with representatives from organisations that support people with a learning disability and disabled people.

We know from anecdotal evidence and as the result of a GM wide survey carried out by the GM Disabled People's Panel that disabled people have been disproportionately effected by Covid and are experiencing social isolation, reduced social care support, issues relating to access to food, medicine and information, and a severe impact on mental health. During the conversation we discussed what's worked in terms of support for people with a learning disability and what needs to be improved going forward.

Details of specific issues discussed can be found in the full Equalities Assembly [report](#).

As a result of the conversation the following recommendations were made:-

- Transparency when new restrictions are implemented by the Government, if there are exemptions and different rules for disabled people and carers this should be highlighted and not hidden away.
- Make sure that services recognise that younger disabled people also live in Care Homes, it isn't always just older people.

- An individual approach should be taken to risk assessments for visitors to care settings rather than simply blanket bans on visitors, which has a negative impact on mental health.
- Ensure that GP appointments, when carried out by phone or online, still adhere to the principles of confidentiality, dignity and respect and take into account people's access requirements.
- Specific time slots should be allocated for GP telephone appointments, people may need to organise support for during an appointment or may be unavailable at specific times, it isn't acceptable to have an all day time slot.
- All organisations that provide NHS care and publicly-funded adult social care are legally required to follow the Accessible Information Standard. The Standard sets out a specific, consistent approach to identifying, recording, flagging, sharing and meeting the information and communication support needs of patients, service users, carers and parents with a disability, impairment or sensory loss. A review of whether the Accessible Information Standards are consistently being implemented across organisations should take place.
- An individual risk assessment should take place when a person with a learning disability is admitted to hospital and requires a parent or carer to stay with them, rather than a blanket policy being implemented that doesn't take into consideration that people have different needs.
- Support from Adult Care needs to be proactive rather than reactive.
- Adult Care should ensure that training is provided for Social Workers outlining the difference between Power of Attorney and Deputyship.
- Preparing for Adulthood and transition between services is an area that needs to be worked on.
- Adult Care to ensure that neighbourhood teams have staff who have specific expertise around Learning Disability, Autism etc within them, so that people are getting the right support for their specific circumstances.
- All public consultations carried out by organisations need to be fully accessible to ensure that everyone is able to contribute. This includes having a realistic timeframe for consultations, beyond the statutory minimum, providing an Easy Read version of all consultations and an accessible way to provide feedback, ensuring that there isn't a reliance on online consultation only but that there are offline opportunities to input into consultations.
- Consultation needs to be completed at the start of the process rather than at the end and should feed into an Equality Impact Assessment. An action plan to mitigate any negative impacts identified should be produced.
- All changes to services and when new services are being designed should be co-produced with people who will use the service to ensure that provision meets the needs of the people who will be accessing the service, this should be through

real collaboration from the beginning not when decisions have already been made.

- Co-production of services, including with Children and Young disabled people is vitally important, children are the decision makers of the future and will go on to access Adult Services, they should have a voice when changes to services or new services are being designed.
- Relational Practice and true person centred care should be implemented as standard practice across health and care.
- Health and Care services to actively listen to the lived experiences of people who use their service and use the insight to improve services.

Rochdale Borough Disability Forum

The Forum is an opportunity to connect, share information, highlight issues and work together to break down the barriers experienced by disabled people. There are just over 50 individuals and organisations on the mailing list with an average of 20 people attending each meeting.

The conversation from the Equalities Assembly around experiences of people with a learning disability during Covid continued at the Disability Forum meeting on Friday 13th November 10-12noon, Jonathan Wilding from RBC Adult Care Commissioning Team attended to discuss a review of adult day services for people with learning disabilities in Rochdale and to listen to lived experiences. During the initial Covid-19 lock-down many adult's day centres were forced to close. These services have begun to reopen but due to social distancing they are unable to open with full numbers. There are also growing financial pressures that are beginning to restrict the levels of support for some service users with lower level needs. The review is exploring ways to change and develop services to ensure they can continue to meet needs in a more flexible and personalised way through increasing community-based options as an alternative to building-based services. Jonathan agreed to attend a future forum meeting before submitting his final report. It was also agreed that a representative from RBC Adult Care would be invited to attend a future Disability Forum meeting to discuss the general adult care issues which were brought up at the meeting.

The December Disability Forum meeting was attended by the team from Rochdale Development Agency and RBC highways officers leading on the redevelopment of Rochdale Town Hall and the surrounding outside area. The plans include a number of improvements to accessibility of the Town Hall but also the removal of 21 accessible parking spaces, discussions at the Forum highlighted how this will affect blue badge holders accessing the lower part of Rochdale Town Centre including the Town Hall. Following discussions at the Forum the team agreed to bring options to a future meeting for where accessible parking can be relocated within the Town Centre to minimise the negative impact. In addition the team will include disabled people in the discussions around the accessible toilets within the Town Hall, which includes a changing places toilet, along with discussions around the loop system that will be installed.

The Forum has recently received a small amount of investment from the Action Together Connecting You fund and so the January meeting will be a planning session to

look at priorities and where activity can have the biggest impact, insight from both Equalities Assemblies along with the Greater Manchester Disabled People's Panel survey results and recommendations will be used as a base for discussions to ensure the planned work reflects local, GM and national priorities.

GM Disabled Peoples Panel

RADDAG continues to be a member of the Disabled Peoples Advisory Panel for the Mayor of Greater Manchester; which aims to strengthen the voice of disabled people and their organisations in shaping, challenging and influencing strategic policy issues. The panel is made up of voluntary sector organisations of and for disabled people from across the 10 GM boroughs and is a great opportunity to influence decision making and also to share good practice across areas. The Panel has increased the frequency of meetings during the pandemic to ensure that disabled peoples lived experiences are being fed into and influence decisions that are being made. Issues brought up at the Rochdale Borough Disability Forum are inputted into the GM Disabled Peoples Panel to ensure the voices of local people are heard at a strategic level.