

Support for anyone wishing to engage

HMR CCG is keen to ensure that anyone who wishes to engage with the CCG about the commissioning of services are supported to do so.

In order to achieve this the CCG is offering two levels of support:

- General training in the principles and process of engagement
- Bespoke support for those assisting with the procurement of services

General Training

This is a half day of basic training in the principles and process of engagement. Delegates will learn:

- The principles of patient public engagement and the legal context
- The basics of survey design
- The basics of data analysis
- An introduction to running focus groups

The course will be open to any who requests it but will only be delivered when a minimum 10 people have expressed an interest. Dates and timing will be arranged when sufficient numbers have signed up.

Procurement support.

The CCG with its key partner Rochdale Borough Council buy services through a tender process. When this happens, we try to get service users / patients / carers involved in the tendering process.

The process involves service users / patients / carers in:

- Becoming familiar with the service specification
- Understanding the principles of confidentiality
- Scoring tender submissions
- Moderating scores

The HMR CCG Engagement Lead will support those wishing to take part in the process by delivering a session on the key aspects of each part of the process and leading a service user / patient / carer panel through each stage.

Opportunities for taking part in this way will be advertised on the HMR CCG website as they arise.

To register interest in the general training or the procurement process please email the CCG Engagement Lead, Phil Burton at phil.burton@nhs.net.