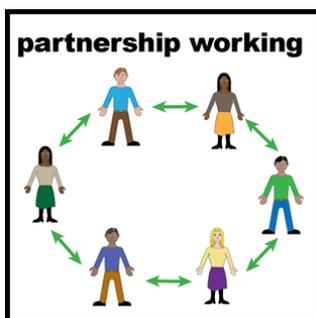


Patient & Public Engagement Report for the year 1st April 2019 to 31st March 2020

Easy Read Version - Part 4



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community page
3**



**Partnership working
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Document control			
Version 0.1	25/3/2020	Sent to AM, KH, SC for comment	
Final	18/9/2020	Governing Body	approved

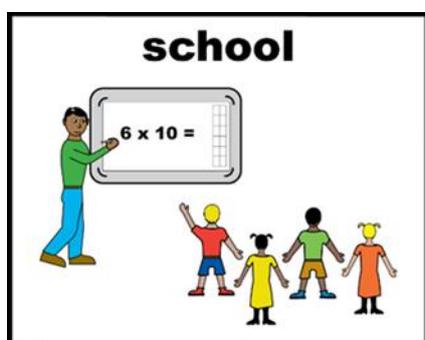


Working in the **community**



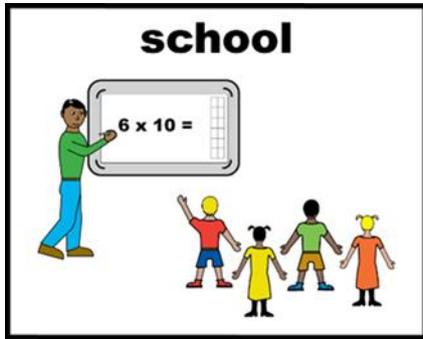
Lighthouse project

Lighthouse project – this is a volunteer led community project in Middleton offering a safe place for groups or people on their own to take part in a range of activities or simply drop in for coffee and a chat. HMR CCG attend Better Health 4 Middleton meetings at the centre and have helped with events designed to show off local services.



Local Schools

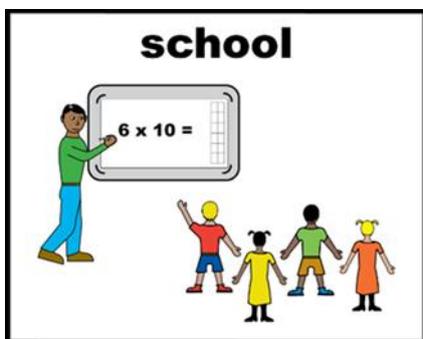
We work with local schools. In June 50 students from Lowerplace primary school plus 6 teachers came to our annual general meeting (AGM) about inclusion. The CCG Engagement lead worked with the students to prepare 2 fun exercises



Local Schools

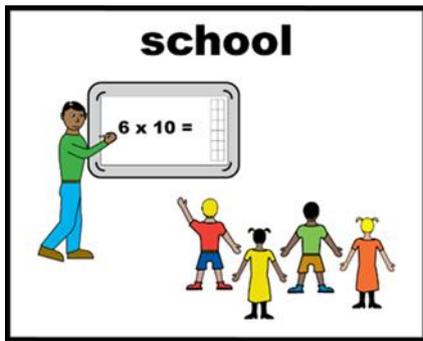
The Diversity rap - this was performed by the students and engagement lead with the audience. It celebrated the differences that make us all important.

An exercise in buying and selling human rights. Students, officers, the public and local councillors became either buyers or sellers of what they felt were important human rights. The exercise showed the importance of human rights for everyone.

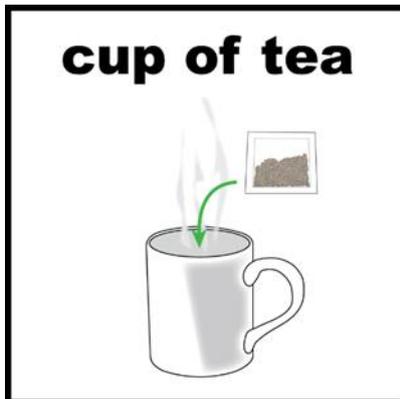


Local Schools

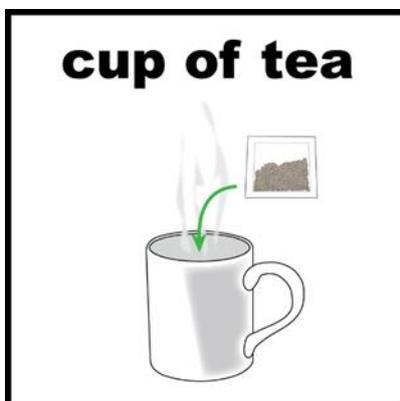
In February the Engagement Lead began a project with Lowerplace primary and young people with special educational needs. The project is looking at health issues important to young people. The project involves students and other young people in building and carrying out a survey in their local area.



NHS Ambassadors - This scheme tells primary school children about the different jobs in the NHS. We go to schools where NHS staff talk about jobs and the different ways to get a job in the NHS. Schools have liked these visits.



Tea and Talks - tea and talks are run by HMR Circle across the borough to give local older people somewhere to drop in for a brew and a chat about what is important to them.



HMR CCG visits some of these sessions to join in the chats and answer any questions about healthcare.

cup of tea



HMR CCG have been to Tea and Talks at, Sherriff street Milnrow, Norden Old Library, and Taylor Street Heywood.

65 and over



Older people

Older People

HMR CCG help a monthly older person's group to keep them up to date on health issues. The group are planning an event for all age groups in 2020. They want to get different age groups together to talk about common issues and to plan a charter for all ages.



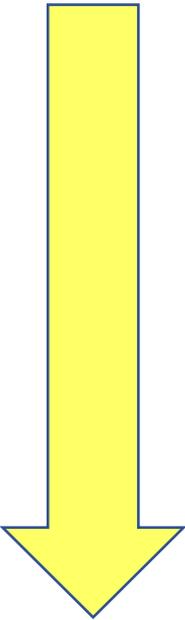
HMR CCG joined members from local communities, **third sector** organisations and **statutory** bodies to help with an idea led by Action Together, the local **third sector** support organisation.

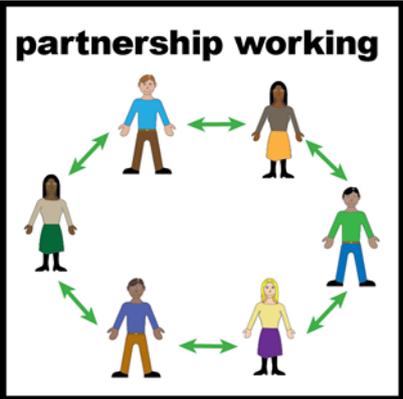


The members formed some work groups where people from different areas planned and carried out ideas to help local communities.

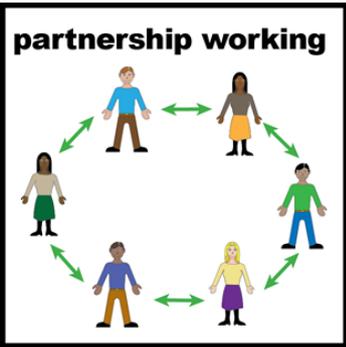


One idea was a pop-up lounge at Burnside community centre to let local people drop in for a brew, a chat and to find out about local services.



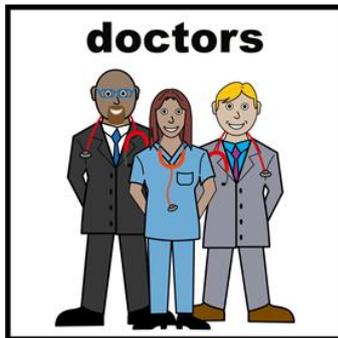
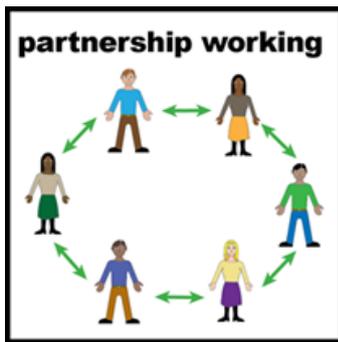


Working with our partners.



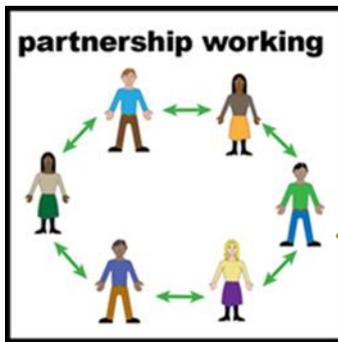
Health

NHS Ambassadors -
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Health

We have visited these schools so far, St Cuthbert's High school and St, Annes Academy. The primary schools visited include; Milnrow Parish school, St John Fisher, Kentmere Academy, Caldershaw Primary school, Bowlee Park Community Primary school, and Elmwood Primary and Lowerplace schools.



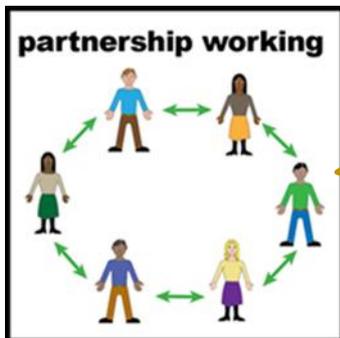
HMR CCG is helping the Cooperative engagement project led by Action Together. This is a partnership of **statutory** and **third sector** organisations. We will help plan cooperative, **co-productive** and **collaborative** relationships, and get local communities to join in.



Cooperative Engagement is important when:

- A new service is being planned
- We need to help change public behaviour
- A programme of work is being measured.

This has led to some good ideas for partnership and for making sure local people have a voice.

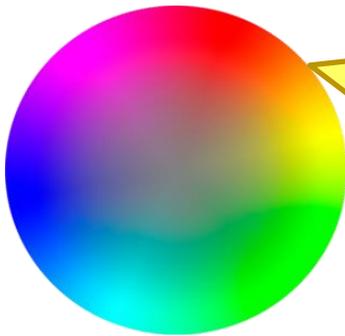


Rochdale and District Mind

We have worked with Rochdale and District Mind for a long time. Sometimes this has been buying projects for the CCG such as, The Engage project.

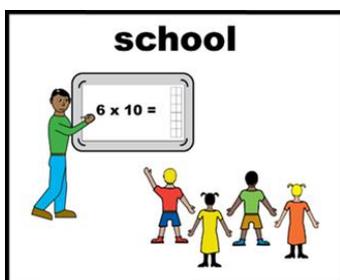
We have helped at events such as World Mental Health day.

Rochdale and District Mind speak for mental health and **BAME** groups on the Patient and Public Engagement Committee.



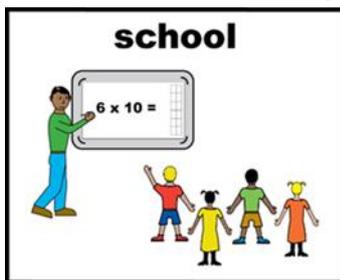
HMR Circle

HMR Circle is the largest **third sector** organisation in the borough helping older people. HMR CCG works with Circle and they support older people on the Public and Patient Engagement committee. The HMR Engagement Lead has attended tea and talk sessions many times.



Local Schools

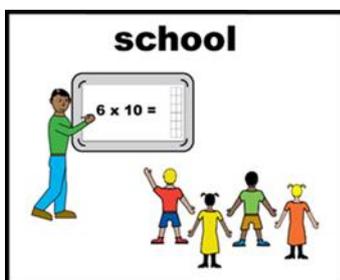
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Committee

The **Public and Patient Engagement Committee (PPEC)** lets the members have a say in what the CCG does.

- Members can tell the CCG about any issues they have
- **Third sector** organisations can tell the CCG the great things they do
- Members can get advice and information they need. They can help to plan services.



Committee

(PPEC) These are the members of the committee from the **third** sector

- Rochdale and District Mind – mental health / BME
- Proud Trust / LGBTI Foundation – LGBTQ
- HMR Circle – older people
- RADDAG - disability
- KYP – BME and young people
- Voices for All – mental health
- Healthwatch Rochdale – patients generally
- Rochdale Locality Patient Participation Group – patients generally
- Connections Trust – young people



healthwatch

Healthwatch

We work with Healthwatch. Healthwatch Rochdale are members of both Governing Body and Patient and Public Engagement committee. HMR CCG has asked Healthwatch Rochdale to carry out many pieces of work for us



healthwatch

Healthwatch

The Operations Manager from Healthwatch and the HMR CCG Engagement lead meet every 2 months to share information and best practice, and to look at areas where we could work as partners.



Locality Patient Participation Group (PPG)

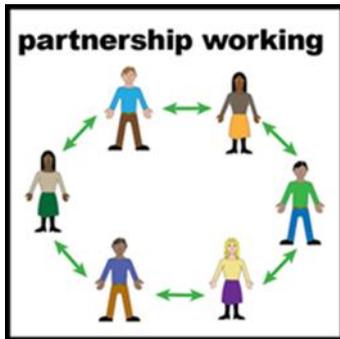
The HMR CCG Engagement Lead and Primary Care Commissioners are members of the Rochdale locality patient participation group.



Locality Patient Participation Group (PPG)

The group meets every 2 months and has members from practice participation groups across Rochdale and Pennine townships.





Locality Patient Participation Group (PPG)

The group shares best practice and information. The HMR engagement lead and Primary Care commissioners tell members about key health issues, mainly to do with doctor's surgeries.



RADDAG

HMR CCG work with RADDAG. They have given us important views about the problems disabled people have getting the right services.

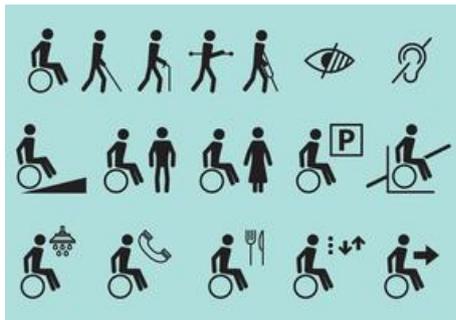


Disability



RADDAG

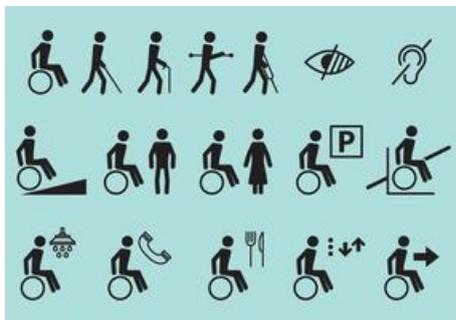
They have visited provider buildings to make sure disabled people can use the buildings easily.



Disability



HMR CCG asked **RADDAG**, to deliver a project with the Quality and Safeguarding team looking at the issues faced by young asylum seekers who had no adult relatives with them. The report and recommendations from this project can be seen at...



Disability

Difficult Words.

Principle - a basic idea or rule that explains or controls how something happens or works

Engagement – trying to get people to be interested in the work of an organization, such as HMR CCG. Simply talking to people in some way to find out what they think about something.

Committee – A group of people who meet to talk about important things

NHS Ambassadors scheme - a person who speaks for, or advertises a particular organization, group of people, or activity.

Third sector – an organisation run by volunteers or an organisation that works for the benefit of a community and not for profit.

Cardiology - is a branch of medicine that deals with the problems with the heart as well as some parts of the blood system.

RADDAG – Rochdale and District Disability Action group

BAME – (Black Asian and minority ethnic) **These** are groups in the population of the borough who struggle to be heard because there are a few of them in the community or because they have issues such as not speaking English, or they find it hard to get services because providers do not understand their problems.

Surveys - a document we can use to ask people questions about issues we need to learn about.

NHS England - The organisation that makes sure the NHS is working properly and buys special types of services

Community - This is the name for a group of people who fit together because they share an interest. It could be, they all live in the same area, or they all like the same football team. The interest gives them something in common with each other.

Statutory body - an organisation that has been set up by law through parliament to carry out certain tasks, for example Rochdale Borough Council or HMR CCG.

Collaborative – done in partnership

Co – production - planned, designed and put in place through partnership with public, patients or other organisations

PPEC – Patient and Public Engagement Committee

Press release – a press release is where we ask a local newspaper to put some information into their paper so as many people as possible will see the information.

Governing Body – Governing Body are the top people who run HMR CCG. They meet to make sure the CCG is running the way it should.

Innovation – trying to do things in new more interesting ways.

Budget – an amount of money you are given to spend on something. Once it has gone you can't spend any more.

Participation – to be taking part, joining in, helping out.