

Patient Public Engagement Report for the year 1st April 2019 to 31st March 2020

Easy Read Version part 2



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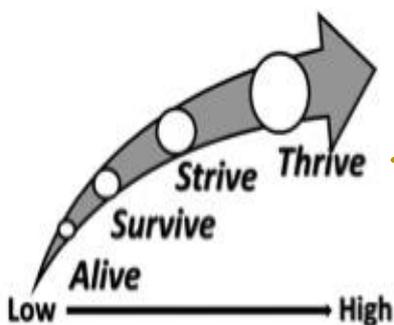


Has talking to local people made a difference?



Older people

We often talk to older people. We talk to older people's groups around the borough. We have been able to make sure they get the information they need.



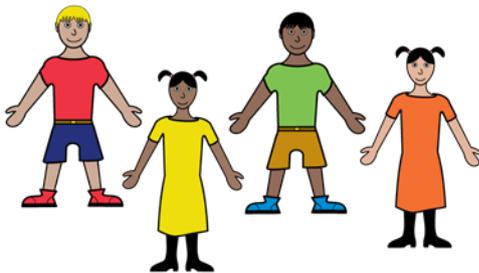
I Thrive event survey – We asked young people who went to an I Thrive event what they thought about it. Most said they liked it.



Medicines you can buy at the shop or pharmacy – we asked local people what they thought about our ideas to stop the doctor writing prescriptions for some medicine.

Most thought it was a good idea. Some suggested changes we should make.

Where we could we made the changes.



Children and young people

Children and young people community services – We

bought a new service and parents helped us to decide who to buy from. This meant the parents were our full partners in the choice.



Committee

The **Public and Patient Engagement Committee (PPEC)** lets the members have a say in what the CCG does.

- Members can tell the CCG about any issues they have
- **Third sector** organisations can tell the CCG the great things they do
- Members can get advice and information they need. They can help to plan services.

doctors



Health

NHS Ambassadors scheme –

This project tells primary school children about all the jobs you can get in the NHS.



Health

NHS Ambassadors Scheme We went to schools to talk about jobs in the NHS and how to get them.



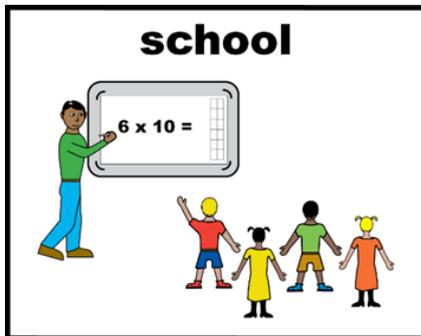
Health

NHS Ambassadors Scheme Schools have liked the visits and want us to do more.



Health

NHS Ambassadors Scheme We have been to St Cuthbert's high school, St Anne's Academy, Milnrow Parish School, St John Fisher, Kentmere Academy, Caldershaw Primary School, Bowlee Park Community Primary School, and Elmwood Primary and Lowerplace Schools.



Local Schools

We have been talking to schools. In June 50 students from Lowerplace primary school plus 6 teachers came to the HMR CCG annual general meeting (AGM)

We talked about inclusion.

- Everybody at the meeting joined in a rap about diversity.
- We did an exercise about human rights.

We are now looking at health issues important to young people.



Middleton

Better Health 4 Middleton is a community group in Middleton who often send someone to Governing Body meetings. They asked for an update on the Primary Care Academy and what it did for Middleton.



Middleton

The CCG go to Better Health 4 Middleton meetings and tell local people about things affecting Middleton.



Lighthouse project

A local doctor went to a meeting at the Lighthouse project. During the meeting the doctor talked with local people who used the centre and was given a tour.



How the public can help us buy services



We ask local people to help plan new services.

One of these is a new **cardiology** service and before that, the children and young people mental health and wellbeing service.

This lets people have a say in the design of services.



We want local people to feel they can take part in buying services



When we can, the CCG gets local people together to help in buying services.

These groups help us pick who will deliver a service.



In the last year local people have helped with buying the Children and Young people community service.



Health

Kirkholt new health centre
People living on Kirkholt have helped plan the new health centre.
The CCG keep in touch with local people to make sure they have the most up to date information.

Difficult Words.

Principle - a basic idea or rule that explains or controls how something happens or works

Engagement – trying to get people to be interested in the work of an organization, such as HMR CCG. Simply talking to people in some way to find out what they think about something.

Committee – A group of people who meet to talk about important things

NHS Ambassadors scheme - a person who speaks for, or advertises a particular organization, group of people, or activity.

Third sector – an organisation run by volunteers or an organisation that works for the benefit of a community and not for profit.

Cardiology - is a branch of medicine that deals with the problems with the heart as well as some parts of the blood system.

RADDAG – Rochdale and District Disability Action group

BAME – (Black Asian and minority ethnic) **These** are groups in the population of the borough who struggle to be heard because there are a few of them in the community or because they have issues such as not speaking English, or they find it hard to get services because providers do not understand their problems.

Surveys - a document we can use to ask people questions about issues we need to learn about.

NHS England - The organisation that makes sure the NHS is working properly and buys special types of services

Community - This is the name for a group of people who fit together because they share an interest. It could be, they all live in the same area, or they all like the same football team. The interest gives them something in common with each other.

Statutory body - an organisation that has been set up by law through parliament to carry out certain tasks, for example Rochdale Borough Council or HMR CCG.

Collaborative – done in partnership

Co – production - planned, designed and put in place through partnership with public, patients or other organisations

PPEC – Patient and Public Engagement Committee

Press release – a press release is where we ask a local newspaper to put some information into their paper so as many people as possible will see the information.

Governing Body – Governing Body are the top people who run HMR CCG. They meet to make sure the CCG is running the way it should.

Innovation – trying to do things in new more interesting ways.

Budget – an amount of money you are given to spend on something. Once it has gone you can't spend any more.

Participation – to be taking part, joining in, helping out.