

Seven Day Access to GP Practices

1. Did you know that patients registered with a GP in Heywood, Middleton and Rochdale can now book appointments to see a GP or nurse in the evenings and at weekends and bank holidays?

Yes

No

2. If you have heard about this new service, where was this? Please use the box below to tell us.

3. If you have not heard of this new service, what do you think it should offer?

4. Do you know where you can access this service?

Yes

No

5. If you answered yes to question 4, please use the box below to tell us which GP Practice you would visit if you needed the 7 day access service.

6. If you have used the 7 day access service, why did you choose to use it? Please tick any box that applies.

It was more convenient than seeing my GP during office hours

I needed to see a GP urgently

I preferred to see a GP rather than go to A & E

I could not get an appointment during normal surgery hours

Other (please specify)

7. If you know about this service but were unable to use it, why was this? Please tick any box that applies.

- It was difficult to use public transport to get to the location
- I was unable to get an appointment
- The location of the 7 day access GP Practice was not convenient for me
- I did not know how to get an appointment at one of the 7 day access GP Practices
- I didn't know what services were available at the 7 day access GP Practices

8. Have you visited the Urgent Care Centre at Rochdale Infirmary or the Accident and Emergency Departments (A & E) at Royal Oldham, Fairfield General or North Manchester hospitals in the last year?

- Yes
- No

9. If you have visited the Urgent Care Centre at Rochdale Infirmary or the Accident and Emergency Department (A & E) at Royal Oldham, Fairfield General or North Manchester hospitals in the last year, please tick the box that matches the approximate number of times you have attended.

- Once in the last year
- 2 or 3 times in the last year
- 4 or 5 times in the last year
- more than 5 times in the year

10. If you have visited the Urgent Care Centre at Rochdale Infirmary or the Accident and Emergency Department (A & E) at Royal Oldham, Fairfield General or North Manchester hospitals in the last year, would you still have gone if you had known about the 7 day access to GP Practices?

- Yes
- No
- I am not sure

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About You

These questions help us to analyse responses from different groups to assess if certain characteristics such as gender and age affect responses and enable us to ensure we treat all groups equitably. Responses cannot be used to identify individuals. Please answer the questions you feel comfortable with.

11. Which gender do you identify yourself with?

- Male I am not sure
 Female I would rather not say

12. Is your gender the same as identified at birth?

- Yes
 No
 I would rather not say

13. What do you consider to be your sexuality?

- Heterosexual/straight Bisexual
 Homosexual/gay man I would rather not say
 Lesbian/gay woman

14. Please tick the button against the age band you fit into.

- 16 to 20 years 51 to 60 years
 21 to 30 years 61 to 70 years
 31 to 40 years 71 to 80 years
 41 to 50 years Over 80 years

15. Please use the box below to tell us what you consider to be your the ethnic background, e.g. Pakistani, Polish, White British, Asian British etc.

16. Do you have a long term medical condition that limits your daily life?

- Yes
 No
 I would rather not say

17. Do you consider yourself to be disabled?

- Yes
 No
 I would rather not say

18. Please tell us the first part of your post code, e.g. OL16, M24 etc.