

Locality Plan – Community Views – engagement event (21st September 2017)

Neighbourhoods (Dianne David, facilitator & Shauna Pearson, scribe)

Engagement event participants said:

-Rochdale is demographically diverse and all the work undertaken needs to be sensitive to this.

-They felt that the needs of groups of people at high risk of developing health conditions were not being met.

Plans need to consider:

-Those delivering the services need to have a solid understanding of cultural differences in the town and the needs of particular groups e.g. Kashmiris.

-Provision of female only services

-Need to consider ways of helping to overcome stigma attached to mental health issues in the south Asian community e.g. Location of mental health services – a clinic would be off-putting and would create barriers to access, but another setting might not. Don't use clinical language to name hubs-they need to be neutral.

Suggestions on ways to engage with people in neighbourhoods:

-Start the conversation in the neighbourhoods themselves.

-Engage at places of worship, although this could pose other problems re cultural beliefs.

-GPs should signpost patients to right services more effectively. Services difficult to navigate at present.

-Is there opportunity to develop outreach hubs in the community?

ENDS