

**Heywood Middleton and Rochdale Clinical Commissioning Group (HMR CCG) are the lead local NHS organisation in the borough of Rochdale.**

**We are responsible, with partners, for buying health and social care services for local people.**

**We have a legal duty to engage with local people about our work and this survey will go some way towards informing us how successful we have been in carrying out that engagement.**

**Please complete this survey so we can improve the health and social care services we buy on your behalf.**

1. Have you heard of Heywood Middleton and Rochdale Clinical Commissioning Group (HMR CCG)?

Yes

No

2. Have you ever tried to contact HMR CCG? If yes please tell us how you did this. Tick any box applicable.

By telephone

By e mail

In writing

Through an intermediary such as Healthwatch

Through social media such as Facebook or Twitter

I have never tried to contact HMR CCG

In person

3. If you tried to contact HMR CCG were you able to communicate with the person you needed to straight away?

Yes

No

4. If the person you wanted was not available at that time did someone offer to get them to contact you as soon as they could and did that person get back to you?

	Yes	No
I got through to the person I wanted straight away	<input type="checkbox"/>	<input type="checkbox"/>
I was promised the person would get back to me as soon as possible	<input type="checkbox"/>	<input type="checkbox"/>
The person I wanted contacted me after my initial query	<input type="checkbox"/>	<input type="checkbox"/>
The person I wanted wasn't available and no one got back to me	<input type="checkbox"/>	<input type="checkbox"/>

5. Have you ever attended an event facilitated by HMR CCG such as a public meeting, focus group or roadshow etc?

- Yes  
 No

6. If yes, what type of event was it? Please tick any relevant box.

- Public meeting  Roadshow  
 Focus group  Engagement event about a particular subject  
 Workshop  
 Other (please specify)

7. Did you find the event/s you attended useful?

- Yes  
 No

8. We try to engage with local people on a number of issues, such as the transformation of health and social care locally. Please look at the list of issues below and tick the box against any that you would like to be involved in.

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Improving health services  | <input type="checkbox"/> The more effective use of antibiotics      | <input type="checkbox"/> Seven day access to primary care services (e.g., GP appointments)                                |
| <input type="checkbox"/> Improving social care      | <input type="checkbox"/> Safeguarding vulnerable adults or children | <input type="checkbox"/> Monitoring service quality   |
| <input type="checkbox"/> The design of new services | <input type="checkbox"/> Equality and diversity issues              | <input type="checkbox"/> The restriction on prescribing easily available over the counter medications such as Paracetamol |
- Please tell us any other issues you are interested in that are not listed above.

9. Thinking about the issues that interest you, how would you like to be involved with HMR CCG? Please tick any box that applies.

- |   |   |
|---|---|
| <input type="checkbox"/> By receiving information on proposals                          | <input type="checkbox"/> Through Facebook                                 |
| <input type="checkbox"/> Attending public meetings                                      | <input type="checkbox"/> Through Twitter                                  |
| <input type="checkbox"/> Joining focus groups   | <input type="checkbox"/> Completing surveys                               |
| <input type="checkbox"/> Joining a service user panel examining commissioning proposals | <input type="checkbox"/> Attending a one off or a series of themed events |

10. If you were to attend a public meeting or event, when would be the best time to hold them? Please tick any option you prefer.

- Weekday morning
- Weekday afternoon
- Weekday evening
- Saturday morning
- Saturday afternoon

11. HMR CCG hold some meetings in public such as Governing Body and Primary Care Commissioning committee. Would you like to receive information about these meetings held in public?

- Yes
- No

## Citizens Survey

### Our Voluntary and Community Sector partners.

#### 12. Have you heard of any of the following organisations?

	Yes	No
Healthwatch Rochdale	<input type="radio"/>	<input type="radio"/>
Rochdale and District Mind	<input type="radio"/>	<input type="radio"/>
Barnados	<input type="radio"/>	<input type="radio"/>
The Proud Trust	<input type="radio"/>	<input type="radio"/>
Voices for All (formerly RBUF)	<input type="radio"/>	<input type="radio"/>
Rochdale Pensioners Association	<input type="radio"/>	<input type="radio"/>
KYP	<input type="radio"/>	<input type="radio"/>
Rochdale and District Disability Action Group (RADDAG)	<input type="radio"/>	<input type="radio"/>

#### 13. Have you contacted or been contacted by any of the following organisations?

	Yes	No
Healthwatch Rochdale	<input type="radio"/>	<input type="radio"/>
Rochdale and District Mind	<input type="radio"/>	<input type="radio"/>
Barnados	<input type="radio"/>	<input type="radio"/>
The Proud Trust	<input type="radio"/>	<input type="radio"/>
Voices for All (formerly RBUF)	<input type="radio"/>	<input type="radio"/>
Rochdale Pensioners Association	<input type="radio"/>	<input type="radio"/>
KYP	<input type="radio"/>	<input type="radio"/>
Rochdale and District Disability Action Group (RADDAG)	<input type="radio"/>	<input type="radio"/>

### About You

**The questions on this page help us to analyse how representative our survey is, e.g. is it reaching all sections of our community?**

**They also help us to examine if different groups are under represented on certain issues.**

**You need only answer questions you are comfortable with.**

14. Please tick the age band which matches your own.

- |                                      |                                |   |
|--------------------------------------|--------------------------------|---|
| <input type="radio"/> 16 to 20 years | <input type="radio"/> 41 to 50 | <input type="radio"/> 71 to 80          |
| <input type="radio"/> 21 to 30       | <input type="radio"/> 51 to 60 | <input type="radio"/> Over 80 years old |
| <input type="radio"/> 31 to 40       | <input type="radio"/> 61 to 70 |   |

15. Please use the box below to tell us the ethnic background you consider is closest to yours, e.g. Pakistani, Asian British, Irish etc.

16. Please tell us the gender you identify with.

- Male
- Female
- Questioning / unsure
- Transitioning
- I would rather not say

17. Please tick the sexuality you identify with.

- |  |   |
|--|---|
| <input type="radio"/> Homosexual / gay man | <input type="radio"/> Heterosexual / straight |
| <input type="radio"/> Lesbian / gay woman  | <input type="radio"/> Unsure                  |
| <input type="radio"/> Bi sexual            | <input type="radio"/> I would rather not say  |

18. Do you have a long term health condition that affects your daily life?

- Yes
- No
- I would rather not say

19. Do you consider yourself to be disabled?

- Yes
- No
- I would rather not say

20. Please leave us an e mail, address, or telephone contact so we can inform you about issues you are interested in.

21. Finally, would you like to leave a comment about any health or social care services you have used?